



PRODUCT RETURN APPLICATION

Please complete this application only if you wish to return the goods ordered from the online store and to withdraw from the contract of sale using the 14-day right of return. To return the item, send the completed application to epood@nordbaby.com or with the item to be returned to Fliis Trade OÜ, Liivalao 14, 11216 Tallinn, or to your nearest Nordbaby store. See the return policy at www.nordbaby.com

CUSTOMER'S FIRST AND LAST NAME:

ORDER / RECEIPT NUMBER:

DATE OF PURCHASE:

CUSTOMER'S E-MAIL:

CUSTOMER'S PHONE NUMBER:

REASON FOR RETURN:*

WRONG SIZE

PRODUCT HAS DEFECTS

WRONG PRODUCT

OTHER (PLEASE DESCRIBE)

PRODUCT IS IN WRONG COLOUR

PRODUCT IS DIFFERENT FROM THE PICTURE

I WISH TO EXCHANGE THE PRODUCT

*Not required

ARTICLE NO / BARCODE / DESCRIPTION OF PRODUCT(S) TO BE RETURNED:

PLACE / METHOD OF RETURN:

RETURN TO THE STORE

DELTA PLAZA NORDBABY

ROCCA AL MARE NORDBABY

TARTU KAUBAMAJA NORDBABY

RETURN BY POST

I WILL SEND BY COURIER TO THE WAREHOUSE

I WILL SEND BY POST TO OMNIVA PARCEL

MACHINE AT JÄRVE KESKUS

The product return application will be reviewed within 3 business days and the money will be returned to the account from which the payment was made within 14 days of receipt of the application.

For more information please contact Nordbaby Customer Service:

epood@nordbaby.com

| KLIENDITEENINDUS E-R 9-17

| +372 5919 6111